

Smallworld™ Services and Product Solutions...

Ubisense Smallworld Pedigree

Founded in 1998, and now with 50 consultants dedicated to the Smallworld technology suite in North America & Europe, Ubisense has built the strongest Smallworld delivery team in the Americas.

Our consultants each have between five and fifteen years of experience with the Smallworld product suite across a broad range of industries and applications, as well as direct involvement on Smallworld product development teams including Core Spatial Technology, PowerOn, Design Manager, PNI and Cornerstone.

Why Ubisense Consulting?

As a small and focused vendor independent company with a strong and highly motivated staff, Ubisense Consulting has the flexibility, experience, and proven track-record of customer satisfaction to meet the evolving needs of our Smallworld clients.

With dozens of projects under our belt, large and small, complex and straightforward, for high-profile clients in gas, electric and water utilities, telecommunications and local government, we provide the high-value low-risk, independent option for your Smallworld services and consulting needs.

Ubisense Technology Partners

To further strengthen the value of our client services, Ubisense distributes & supports software products from several providers incl:

- GE Energy
- Graphic Technologies, Inc.
- Oracle Corp.
- Realworld Systems
- we-do-IT Pty .Ltd.

Smallworld Services

- Expertise covering all Smallworld technologies: Core Spatial Technology™, PowerOn®, Design Manager™, PNI/LNI™, SIAS™, SI™, Cornerstone, GTO, GDO, EDO.
- Turn-Key Implementation services
- Management and Business Process Consulting
- Application Design and Development
- System Design and Integration
- Mobile & Field Systems
- Project Management
- Staff Augmentation
- Testing & Support
- Oracle Consulting
- Data Modeling
- Data Migration and Import/Export Tools
- Data Conversion Software QA Tools

Education

- Annual Smallworld Symposium – held in conjunction with the GITA Annual Conferences
- Free Web Seminars – including Smallworld 4 and PowerOn 4 Upgrades, Mobile Solutions, Web Architecture, Performance Tuning, Testing, SI and Thematic Mapping, Data Integrity, and Landbase Data Correction and Adjustment Tools.
- Classes in Smallworld CST 4 and Smallworld applications tailored to specific customer training needs for implementations and upgrades

Application Maintenance Outsourcing (AMO)

- Complete end-to-end Planning and Operations Management Outsourcing for your Smallworld system, incorporating...
- System Management & Database Administration
- Application Release Planning & Management
- Help Desk & On-Call Support Services
- Application Development and Support
- Performance Monitoring & Tuning
- User Administration

We will tailor our AMO program to meet your specific requirements and long term system management needs, thus reducing risk, improving service levels, freeing up staff, and boosting the overall value you derive from your Smallworld system.

Packaged Services Offerings

Ubisense Consulting Data Sheets are available for each of these packaged services offerings. The scope and deliverables of each package can be tailored to meet the specific needs of individual clients:

- **Application Maintenance Outsourcing**
- **Best Practice Review**
- **Enabling Oracle Spatial with Smallworld**
- **Performance Tuning**
- **Pipeline Integrity Management Planning**
- **PowerOn 4 Upgrade Planning**
- **Smallworld 4.1 “ExpressPlan” Upgrade Planning**
- **Smallworld InSync for Oracle Implementation**

Management Consulting

We offer expert management consulting services in the area of GIS related technology selection and deployment, and have provided strategic advice and coaching for merging utilities, and for data integrity business impact analysis, two areas of executive level interest::

Strategies for Merging Utilities

- Conduct best practice reviews of individual GIS implementations
- Consider pros and cons of possible system strategies, including:
 - Moving to a single GIS implementation versus continuing with multiple implementations
 - For a merged system, assessing whether it should be based on one of the existing systems, a hybrid of the two, or whether both should move to a completely new model and/or platform?
 - Identify technologies and cost-justify approaches for yielding potential benefits from retaining separate GIS platforms either during an interim transition period, or perhaps as a longer term strategy

Data Integrity Review & Impact Analysis

- Discuss and determine landbase and facilities network data requirements and criticality with management and key operations staff
- Discuss occurrences and impact of GIS landbase and facilities data issues with data users and creators
- Arrange for sample testing to validate data accuracy, consistency and concerns
- Review tools and processes that can help to automate data improvement
- Pilot to evaluate potential data improvement solutions and associated benefits

Product Offerings:

Ubisense distributes software solutions from a number of third-party product providers including:

- GTViewer field mobile GIS software and GTWeb from Graphic Technologies, Inc. (Ubisense provides integration software and related services for use with Smallworld)
- TestRunner software for automated testing of Smallworld applications in a Magik environment from Realworld Systems
- SyncManager software for optimal management of spatial and non-spatial data exchange between Smallworld and Oracle from Realworld Systems
- adjust.IT landbase conflation and network adjustment software from we-do-IT Pty. Ltd.



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